

Windows - eduroam

ZIM – Center for Information Technology and Media Management

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General

With eduroam, registered users can access the academic network easily, quickly and without additional registration, not only at their own institution but also at other academic institutions. The eduroam WLAN is embedded in corresponding European projects (see www.eduroam.org), which should also enable the transparent use of scientific networks across borders. There are no additional costs for eduroam users, as is the case for the use of commercial hotspots, for example.

Access and requirements

The University of Potsdam offers comprehensive coverage with EDUROAM wireless LAN (WLAN) on its campus. The WLAN hardware consists of 2,500 access points in a redundant 100 Gbit/s backbone network.

Members, students and employees of the University of Potsdam thus have access to the internet. Encrypted Wi-Fi access via eduroam (short for: education roaming) is also available at many participating educational and research institutions worldwide. Eduroam is also available to visitors from other educational and research institutions at the University of Potsdam, provided that the home institution also participates in eduroam.

User name and password

Authentication: In order to establish a connection, you must enter your user name and password when setting up. As a Uni-Potsdam user, please use your username:

- **central university account (UP account)** with the addition @uni-potsdam.de. Do not use your e-mail address in the format nachname@uni-potsdam.de.
- Use your **UP account password** as the password.

Technical information

Connection: To set up eduroam on the device, you always need an active internet connection (e.g. via a mobile hotspot).

Security: The eduroam network at the university is protected with WPA2-Enterprise, i.e. communication between the access point and the end device is encrypted so that not everyone in the vicinity can read the network traffic. To ensure a secure installation, this must be set up using a configuration profile from cat.eduroam.org. A direct WLAN login with user name and password is therefore not recommended.

Locations: Participating institutions can be easily found via the eduroam Companion app. The service is described at the following URL: <https://eduroam.org/eduroam-companion-app/>.

In order to be able to use eduroam at other locations without any problems, it must be set up via the apps or with profile installation. If you set up the connection manually, a connection at other locations will not work.

VPN note: An additional VPN connection to the university's data network is required for intranet access. A service description for the [VPN University of Potsdam](#) is available on the ZIM web pages "Offers & Solutions" or the search term: "Uni Potsdam VPN".

Windows

Note: that an existing eduroam configuration must first be deleted under Windows!
Network and Internet settings> *WLAN*> *Manage known networks*> *Eduroam*> *Do not save*.

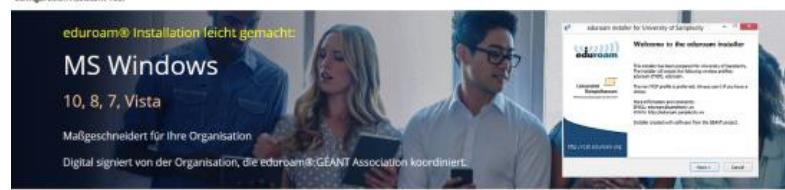
To set up eduroam on Windows computers, you need an active Internet connection.

1. Please visit <https://cat.eduroam.org/?idp=5077>
2. Click on "Download eduroam installation programme" to download. Confirm the corresponding selection window to open the file.
3. Run the installation programme and confirm the following instructions until you are asked to enter your account details.

Enter your **UP account** followed by **@uni-pot sdam.de** as user name. *This is not necessarily your e-mail address!*

Enter the **password for your UP account** and confirm by clicking on "Install".

4. The WLAN profile will now be installed, after completion you can select "eduroam" as WLAN in the WLAN list and connect. We recommend that you tick the "Connect automatically" box so that your computer connects to the network as soon as it is within range.



eduroam® Installation leicht gemacht!
MS Windows
10, 8, 7, Vista
Maßgeschneidert für Ihre Organisation
Digital signiert von der Organisation, die eduroam®-GEANT Association koordiniert

CAT was recently upgraded to version 2.1.0. Please report any issues to the mailing list cat-users@uni-potland.de.

Startseite Über Sprache Hilfe Verwalten Nutzungsbedingungen

Willkommen zu eduroam CAT

Verbinden Sie Ihr Gerät mit eduroam®

eduroam® ermöglicht Zugang zu tausenden Wi-Fi Hotspots weltweit, und das kostenlos. [Mehr erfahren](#)

Klicken Sie hier, um Ihr eduroam® Installationsprogramm herunterzuladen

Organisation
Wählen Sie Ihre Organisation

Universität Potsdam 
Deutschland 4 km

FH;P 
Fachhochschule Potsdam
Deutschland 2 km

AWI 
Alfred-Wegener-Institut Helmholtz-Zentrum für Polar- und Meeresforschung
Deutschland 2 km

Potsdam-Institut für Klimafolgenforschung e.V. (PIK) 
Deutschland 2 km

FILMUNIVERSITÄT BABELSBERG KONRAD WOLF 
FILMUNIVERSITÄT BABELSBERG KONRAD WOLF
Deutschland 4 km

HZB 
Helmholtz-Zentrum Berlin für Materialien und Energie GmbH
Deutschland 4 km

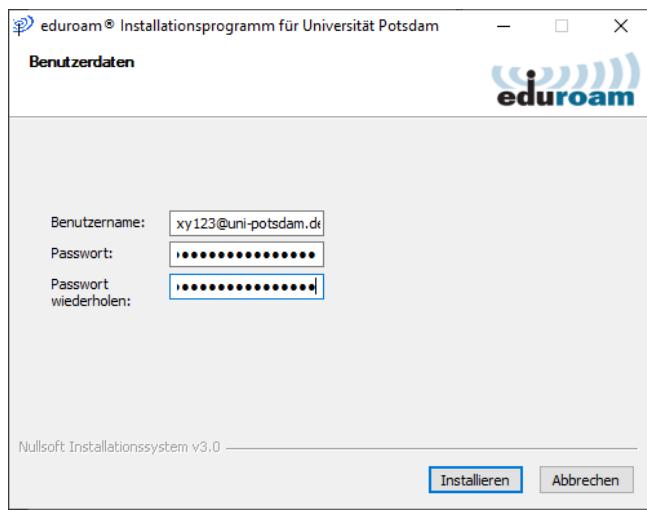
DIFE 
Deutsches Institut für Ernährungsforschung Potsdam-Rehbrücke
Deutschland 6 km

Freie Universität Berlin 
oder suchen Sie nach einer Organisation, zum Beispiel Universität des Saarlandes

► Hilfe! Meine Organisation ist nicht auf der Liste!

 Meinen Standort genauer bestimmen (HTML5 Geo-Location)

Organisationen anzeigen in



Please note: Windows Phone/Mobile, Windows XP and Windows7 are no longer supported for security reasons!

Delete eduroam profiles

Follow the steps below to delete the existing eduroam profile.

Windows 11

1. Windows icon Settings (gear) Network & Internet
2. Wi-Fi Manage known networks
3. Find eduroam in the list
4. Click "Don't save"

ZIM support for eduroam

Write a ticket to ZIM by emailing: zim-service@uni-potsdam.de or via the support form: <https://www.uni-potsdam.de/de/zim/beratung-hilfe/supportanfrage>.

Visit us directly at the technician WLAN office hours at the locations:

Am Neuen Palais

Where: House 2, Room 0.01. und 0.06
When: Tuesday 9:00 - 11:00 am and Thursday 1:00 - 3:00 pm.
Contact persons: Hr. Kersch, Hr. Großholz, Hr. Lehmann

Golm

Where: House 8, Room 0.08
When: Tuesday 1:00 - 2:30 pm
Contact persons: Hr. Kolossov, Hr. Pippig

Griebnitzsee

Where: House 1, Room 1.47
When: Monday 1:30 - 3:00 pm
Contact person: Hr. Ryl