

# Android bis Version 9 - eduroam

## ZIM – Center for Information Technology and Media Management

### Contents of this page:

[General Android Version up to 9 Delete profiles ZIM-Support](#)

#### General

With eduroam, registered users can access the academic network easily, quickly and without additional registration, not only at their own institution but also at other academic institutions. The eduroam WLAN is embedded in corresponding European projects (see [www.eduroam.org](http://www.eduroam.org)), which should also enable the transparent use of scientific networks across borders. There are no additional costs for eduroam users, as is the case for the use of commercial hotspots, for example.

#### Access and requirements

The University of Potsdam offers comprehensive coverage with EDUROAM wireless LAN (WLAN) on its campus. The WLAN hardware consists of 2,500 access points in a redundant 100 Gbit/s backbone network.

**Members, students and employees** of the University of Potsdam thus have access to the internet. Encrypted Wi-Fi access via eduroam (short for: education roaming) is also available at many participating educational and research institutions worldwide. Eduroam is also available to visitors from other educational and research institutions at the University of Potsdam, provided that the home institution also participates in eduroam.

#### User name and password

**Authentication:** In order to establish a connection, you must enter your user name and password when setting up. As a Uni-Potsdam user, please use your username:

- **central university account (UP account)** with the addition [@uni-potsdam.de](mailto:@uni-potsdam.de). Do not use your e-mail address in the format [nachname@uni-potsdam.de](mailto:nachname@uni-potsdam.de).
- Use your **UP account password** as the password.

#### Technical information

**Connection:** To set up eduroam on the device, you always need an active internet connection (e.g. via a mobile hotspot).

**Security:** The eduroam network at the university is protected with WPA2-Enterprise, i.e. communication between the access point and the end device is encrypted so that not everyone in the vicinity can read the network traffic. To ensure a secure installation, this must be set up using a configuration profile from [cat.eduroam.org](http://cat.eduroam.org). A direct WLAN login with user name and password is therefore not recommended.

**Locations:** Participating institutions can be easily found via the eduroam Companion app. The service is described at the following URL: <https://eduroam.org/eduroam-companion-app/>.

In order to be able to use eduroam at other locations without any problems, it must be set up via the apps or with profile installation. If you set up the connection manually, a connection at other locations will not work.

**VPN note:** An additional VPN connection to the university's data network is required for intranet access. A service description for the [VPN University of Potsdam](#) is available on the ZIM web pages "Offers & Solutions" or the search term: "Uni Potsdam VPN".

## Android version up to 9| App eduroam CAT

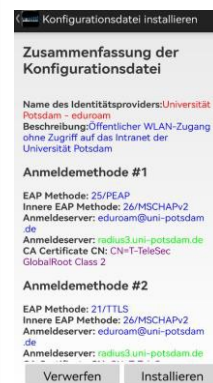
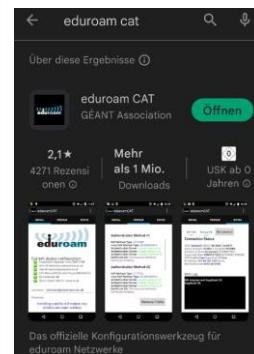
**Note:** If available, remove your old configuration profile. If necessary, uninstall the eduroamCAT app by pressing and holding the icon. If you are using Android 10 or newer, please do not follow these instructions.

For older Android versions, select the *Google Play Store* on your device and search for "**eduroam CAT**". Install and open the app.

### Eduroam CAT

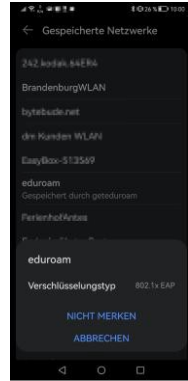
1. When searching for a location in the app, select the "University of Potsdam".
2. Activate the "manual search" if there is no location results are displayed. Search for "University of Potsdam".
3. A summary is in the next window, select "Install".
4. Now enter the following:  
  
your **UP account** as the user name, followed by [@uni-potsdam.de](mailto:@uni-potsdam.de) and tap Next (this is *not* your e- mail address, this address syntax is the standard for all services)  
  
Enter the password for your **UP account** and tap on Install. Profile installed is displayed under your user data.
5. Once the installation is complete, you can connect to the eduroam WLAN.

Note: the app must remain installed!



### Delete eduroam profiles

Follow the steps below to delete existing eduroam profiles.

Operating system	Picture
<b>Android</b>  <ol style="list-style-type: none"><li>1. Settings</li><li>2. Select WLAN</li><li>3. Tap and hold eduroam until the selection appears Remove network or Ignore network</li></ol> OR:  <ol style="list-style-type: none"><li>1. Further settings Saved networks Select eduroam Do not memorise confirm</li></ol>	

### ZIM support for eduoram

Write a ticket to ZIM by emailing: [zim-service@uni-potsdam.de](mailto:zim-service@uni-potsdam.de) or via the support form: <https://www.uni-potsdam.de/de/zim/beratung-hilfe/supportanfrage>.

Visit us directly at the technician WLAN office hours at the locations:

#### Am Neuen Palais

Where: House 2, Room 0.01. und 0.06

When: Tuesday 9:00 - 11:00 am and Thursday 1:00 - 3:00 pm.

Contact persons: Hr. Kersch, Hr. Großholz, Hr. Lehmann

#### Golm

Where: House 8, Room 0.08

When: Tuesday 1:00 - 2:30 pm

Contact persons: Hr. Kolossov, Hr. Pippig

#### Griebnitzsee

Where: House 1, Room 1.47

When: Monday 1:30 - 3:00 pm

Contact person: Hr. Ryl