

# Contents

Acknowledgements .....	5
Preface .....	7
List of Figures and Tables .....	11
List of Abbreviations .....	13
Contributors .....	15

## **Part I: Theoretical Perspectives on Understanding Joined-up Government as a Phenomenon**

1 Introduction: Understanding Joined-up Government in the European Local Government Sector .....	21
Tobias Polzer, Hilde Bjørnå and Stephan Leixnering	

## **Part II: Case Studies**

2 Austria: Joined-up Government on the Municipal Level as a Coordination Problem – Steering of Decentralised Units and Cross-cutting Policy Issues .....	49
Stephan Leixnering, Renate E. Meyer and Tobias Polzer	
3 Germany: Characteristics and Implementation of Multilevel Joined-up Government. The Example of the One Stop City Berlin .....	71
Christian Schwab and Thomas Danken	
4 Hungary: Undoing New Public Management or Building upon It. The Hungarian Local Governmental Application Service Provider Centre Project as a Case of Joined-up Government Initiatives .....	99
György Hajnal and Miklós Rosta	

## Contents

- 5 Ireland: ‘Joined-up’ Local Government in Ireland? An Early Initiative –  
The National Waste Collection Permit Office \_\_\_\_\_ 127  
Geraldine Robbins
- 6 Italy: Post-New Public Management and Fragmentation. Assessing the  
Implementation of a One-Stop Shop for Business Reform Initiative in  
the Municipality of Siena \_\_\_\_\_ 151  
Donatella Casale Mashiah
- 7 Norway: Organising Services for Children at Risk – Joined-up Govern-  
ment in a Norwegian Municipality \_\_\_\_\_ 167  
Hilde Bjørnå

### **Part III: Concluding Remarks**

- 8 Joined-up Government as a Public Management Doctrine and Shared  
Services as a Central Element of JUG \_\_\_\_\_ 191  
Geraldine Robbins, György Hajnal and Miklós Rosta
- 9 Conclusion: Joined-up Government in the European Local Govern-  
ment Sector – Variations on a Theme \_\_\_\_\_ 213  
Tobias Polzer, Hilde Bjørnå and Stephan Leixnering