Private versus public placement of long-term unemployed job seekers

Lionel Cottier¹ Pierre Kempeneers² Yves Flückiger² Rafael Lalive¹

¹University of Lausanne, Switzerland ²University of Geneva, Switzerland

Can a private placement firm be better at placing long-term unemployed job seekers than the public employment services?

WE study the case of outsourcing job placement of long-term job seekers to a private but non-profit firm in Switzerland. We use data from a randomized field experiment conducted in 2006-2007 together with social security data about individuals' earnings and unemployment spells.



Our contribution to the existing literature (Behagel et al., 2014; Bennmarker et al. 2013; Krug et al., 2013) stems from our ability to exploit a rich dataset containing information on employment and earnings as well as from the long horizon considered.

Key features of our study

- Randomized field experiment.
- Combines experimental data with administrative data on employment and earnings.
- Long-run program evaluation (5 years).

Treatments (random allocation)

Public employment services

Control group

- 1-2 caseworkers per 100 job seekers
- Passive monitoring
- "Low intensity"

- **Private firm (Hestia)**
- Treatment group.
- 5 employees per 100 job seekers.
- Active help.
- "High intensity"

► Hestia places its job seekers faster in the short-run but their positions are not as stable as the publicly placed individuals.



Figure 2: Fraction of individuals receiving UB

► Hestia pushes job seekers out of benefit rolls at a very high rate in the first 12 months.

Financial incentives for Hestia

- Receives 1000.– SFr a month per job seeker for the first six months (\approx 620 \in).
- 500.– SFr for 7-18 months.
- 350.– SFr for 19 months and more.
- Max. 100 job seekers enrolled at a time.

Main findings

- Outsourcing job placement to a private provider significantly affects employment dynamics.
 - Positive effects in the short-run (0-1 year): better placement rate, less UB received.
 - Negative effects in the medium-run (1-3 years): higher job loss.
 - No effects in the long-run (3-5 years).
- Our paper features a similar analysis for earnings dynamics (wages, UB).

Figure 3: Fraction of unemployed individuals receiving no UB



▶ No treatment effects on the fraction of individuals without work income or UB.



• Despite being a non-profit firm, Hestia responded strongly to the financial incentives.

Related literature

1. Behaghel, L., Crépon, B., and Gurgand, M. (2014). Private and public provision of counseling to job seekers: Evidence from a large controlled experiment. American Economic Journal: Applied Economics, 6(4), 142-74.

- 2. Bennmarker, H., Grönqvist, E., and Öckert, B. (2013). Effects of contracting out employment services: Evidence from a randomized experiment. Journal of Public Economics, 98(0), 68 - 84.
- 3. Krug, G. and Stephan, G. (2013). Is the contracting-out of intensive placement services more effective than provision by the PES? Evidence from a randomized field experiment. IZA Discussion Paper 7403, IZA.

> After accounting for the amount of UB paid to individuals, which is itself a result of the treatment, the two schemes are similarly costly.

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